



Hamilton County 513Relief Bus

Providing Health Screenings, Social Services
and Economic Relief to Your Community.



2024 Annual Report



The Hamilton County 513Relief Bus provides health screenings, social services and economic relief to your community

Funded by Hamilton County Commissioners, the 513Relief Bus provides resources directly to residents using a community-based approach.

The bus is a mobile medical and social services bus. It is equipped with the technology to provide an array of services from healthcare to enrolling in relief programs for Hamilton County residents.

- The 513Relief Bus delivers no-cost resources that provide stability.
- The 513Relief Bus connects residents to resources and services in a way that's never been done before.
- The 513Relief Bus removes barriers such as access, transportation, and technology.





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FOUNDER'S STATEMENT

Commissioner Alicia Reece



A NATIONAL MODEL

More Than A Bus — It's Hamilton County on Wheels, Delivering Free Services to our Residents

As Hamilton County Commissioner, I have remained steadfast in my commitment to serving our residents and delivering on the promise of One Hamilton County—a place where everyone has equitable access to essential services, economic opportunity, public safety, and meaningful community partnerships.

To help realize this vision, we launched the groundbreaking, state-of-the-art 513 Relief Bus—a bold new national model of county government that brings free, direct services and expanded resources to thousands of residents. Inspired by Hampton University's One-Stop Mobile Bus and expanded in response to the urgent needs heightened by the COVID-19 pandemic, the 513 Relief Bus delivers innovative, mobile support—offering healthcare services from the mobile clinic in the back of the bus to economic assistance in the front. Reimagining how we serve, this is Hamilton County on wheels.

In March 2021, I initiated and led the launch of the 513 Relief Equity and Rescue Mobile Tech Bus, made possible through \$5 million in federal ARPA funds allocated from Hamilton County's \$158 million relief package. With unanimous support from my colleagues, Commission President Denise Driehaus and Commission Vice President Stephanie Summerow Dumas, this mobile unit was built to deliver immediate, on-site help for healthcare, housing, food, employment, and more.

By January 2023, we expanded the initiative with the launch of a new, dedicated 513 Relief Bus at Corinthian Baptist Church, following an early partnership with UC Health. Today, the program continues to grow—offering free services such as blood pressure, glucose, and cholesterol screenings; food and childcare assistance; job readiness support; and help with disbursing over \$100 million in rental aid, \$2 million in senior utility assistance, and more than \$6.5 million in mortgage relief. We've also provided free birth certificates, physicals, cancer screenings, while launching new large scale engagement events.

To date, the 513 Relief Bus has delivered 33,819 services to more than 23,946 residents, visited over 200 community sites across 40 ZIP codes, and built a network of 167+ partnerships, including with trusted organizations like Kroger and UC Health. It has become an award-winning model for equitable service delivery—breaking down barriers, fostering collaboration, and meeting people where they are.

Thank you to the entire Hamilton County 513 Relief Bus team, our partners, and our host sites who make this work possible year-round. Together, we are building a stronger, more resilient Hamilton County—one stop at a time.

Reaching the Community



Together

The 513Relief Bus operates 10 months out of the year, usually going to three neighborhoods per week. Each stop features a variety of community partners who provide services alongside the Hamilton County departments present.

In addition to its regular stops, the 513Relief Bus leads Marquee Events that bring bigger energy and more focus to important community themes.

“By going into the community on the bus, we are reaching an entirely new group of people we might not normally have a chance to help.

Council on Aging



INDIVIDUALS SERVED

23,946

TOTAL RESIDENTS
SERVED SINCE 2021

Individuals served by 513Relief Bus and partners at stops

The 513Relief Bus
brought vital
resources to the
community
helping families
survive and thrive.

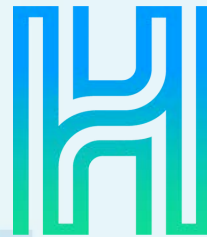
*Following COVID, when it was
needed the most, Hamilton
County distributed over*

\$110 million

**IN RENT RELIEF,
MORTGAGE ASSISTANCE,
PROPERTY TAX HELP, AND
SENIOR UTILITY FUNDING!**



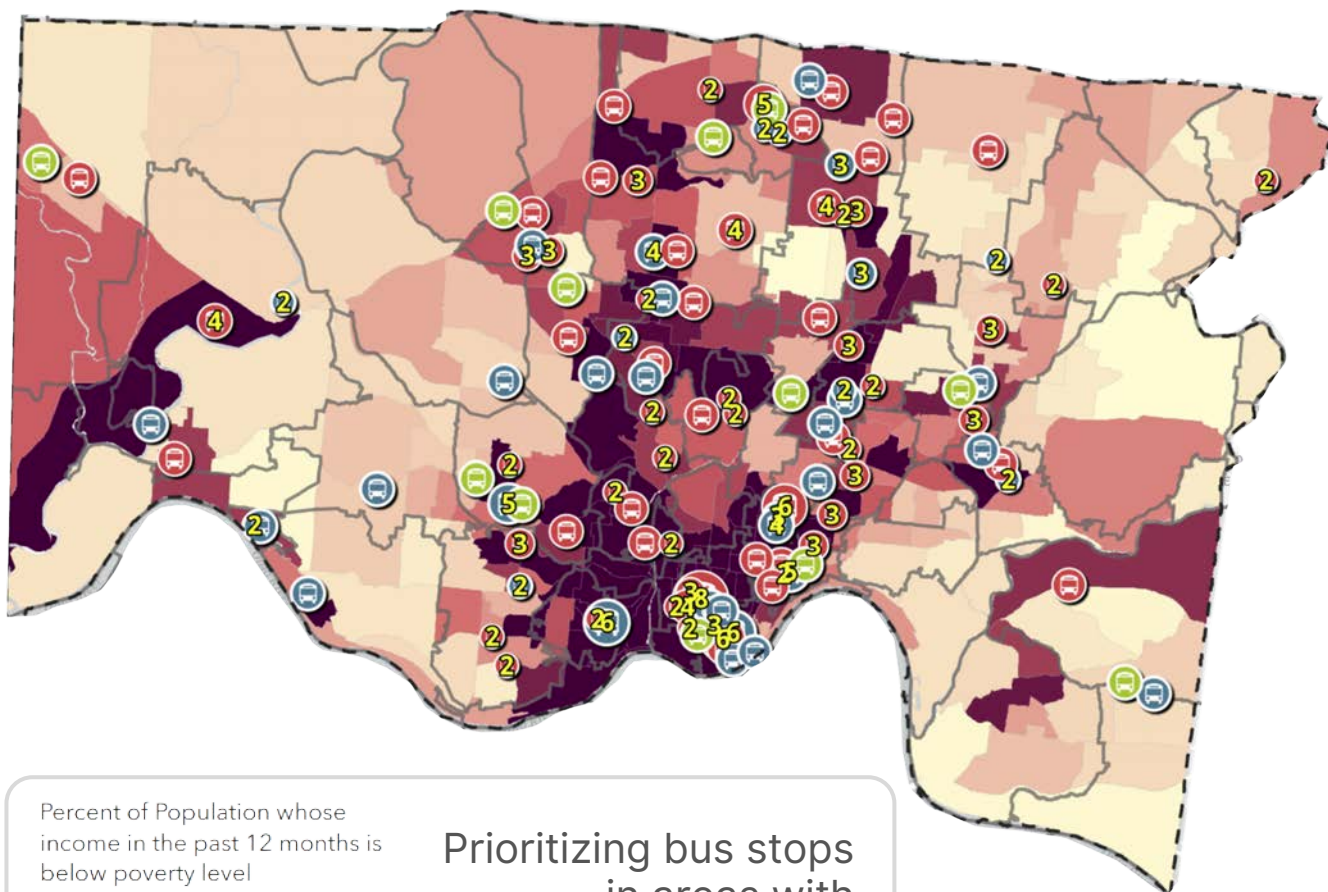
Geographical Data



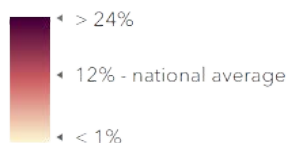
86 STOPS

2024 Totals

in 40 ZIP CODES



Percent of Population whose income in the past 12 months is below poverty level



Prioritizing bus stops in areas with greatest need for services.

More than 200 stops since 2021!

Services Provided



33,819 services provided since 2021

Astounding Array of Services



Services Provided in 2024

Mental Health
Senior Services
SNAP
Workforce Development
Substance Abuse
Cancer Screenings
Housing Resources
Developmental Disability
Autism Assistance
Down Syndrome Network and Support
Birth Certificates
Expungement
Food Assistance
Small Business
Financial Counseling
Medicaid
Medical Assistance
Cash Assistance (OWF & TANF)
Child Support
Child Care
Youth Employment Program
Dental
Vision
Reentry
Older Adults and Caregivers



Continued

Services Provided

Continued



At every stop, providers address community needs.

Services Provided in 2024

Veterans Services
Depression
Anxiety and Substance Use Screenings
Physical Health Education
Debt Management Plan
Budgeting
Debt Counseling
Credit Report Review
First Time Homebuyer Counseling
Student Loan Counseling
Financial Literacy
Job Skills Training Specialized Employment Opportunities
One-on-One Financial Coaching
Literacy
Small Minority Business Development
Youth Employment Engagement Opportunities
Reentry
Property Tax
Expungement Services
Job search and employment services
Resume writing
Mock interviews
Job training and career development
Peer Support Services
Substance Use Assessments
Transportation to Treatment Services
Information on legal issues such as evictions
Landlord/tenant issues
Youth Housing
Dementia Screenings



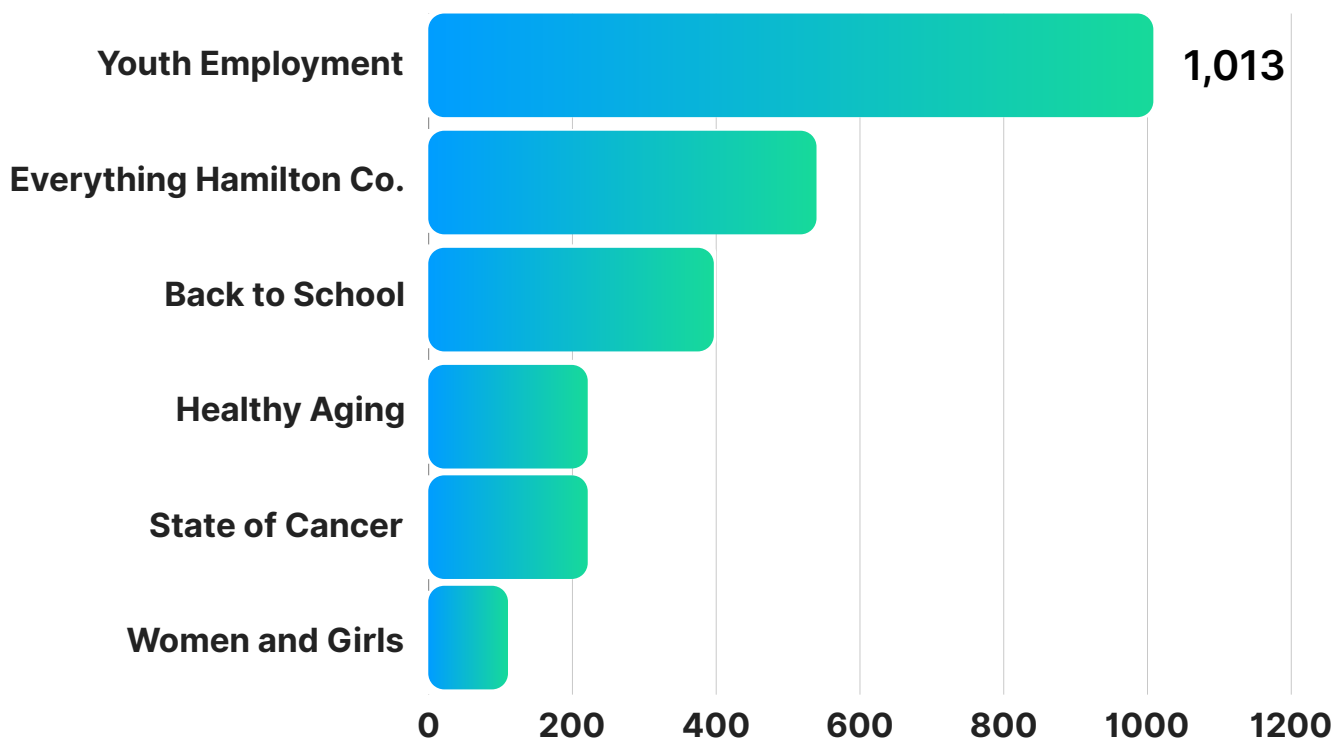
2024 Marquee Events



Marquee Events are larger-scale gatherings than standard 513Relief Bus Stops, centered around a specific theme and featuring an expanded lineup of providers aligned with that focus. These events also include special activities designed to connect residents more effectively with available resources.

EVERYTHING HAMILTON COUNTY		BACK TO SCHOOL	
YOUTH EMPLOYMENT		HEALTHY AGING	
WOMEN AND GIRLS		STATE OF CANCER	

Residents Served in 2024 at Marquee Events



2024 Marquee Events

Continued



State of Cancer Forum



Youth Employment Day!



Back to School with the Office of Youth



513 DAY PARTNER CELEBRATION



513 Day Partner Awards Celebration

Everything Hamilton County



Healthy Aging in Forest Park



Women's Empowerment Day in Roselawn



Medical Resources



Health: Every Time, Every Stop



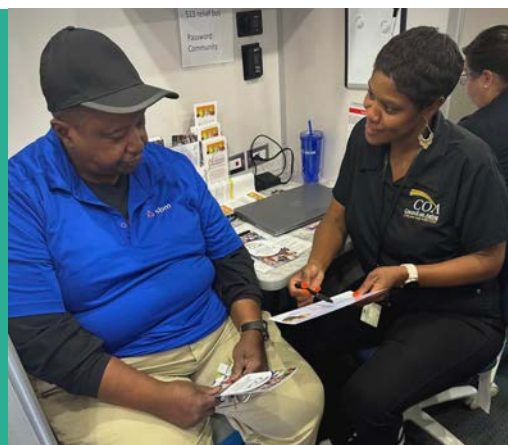
Medical Services Provided in 2024

Medical Providers

UC Health
Your Priority Healthcare
Talbert House
Hamilton County Developmental Disabilities Services
TriHealth
Xavier School of Nursing

Medical Services

General Health Screening
Cancer Screenings
Blood Pressure Screening
Glucose Monitoring/Screening
Developmental Disability Support
Cholesterol Screening
Dementia Screening
Oxygen Level Screening
Biometric Services
Back to School Physical
Work Permit Physicals
Mammography Screening
Mental Health Screening



Adapting to a Changing World



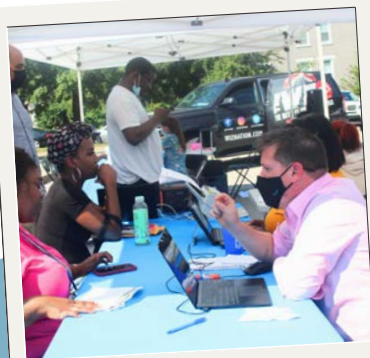
The Beginning

When the 513ReliefBus was launched, the Covid pandemic was driving the need for vaccines.

The 513Relief Bus met the challenge.
1,500+ vaccines administered

Evolving Needs

Economic recovery after the pandemic was vital.



Residents kept their housing

The 513Relief Bus answered.
\$100 million+ in rental, mortgage and utility relief



1,500+ vaccines

AHEAD

Ongoing access to
HEALTH, ECONOMIC &
OTHER VITAL SERVICES



A catalyst for a strong community

The 513Relief Bus endures, providing ongoing services while adapting to changing needs.

Community Cost Savings



Saving Families Money 513Relief Bus Medical Snapshot



Blood Pressure Machines & Test Strips

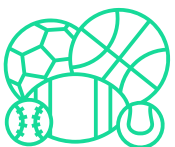
In 2024, a total of \$4,295.15 was spent on blood pressure machines and test strips to support health monitoring for residents.



Biometric Screenings

A total of 1,301 residents received biometric services onboard the 513Relief Bus from a UC Health representative.

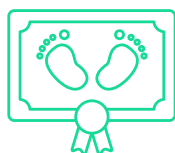
At an average \$25 co-pay per service, this represents a cost savings of \$32,525 for the community.



Youth Sports/School Physicals

In 2024, 205 youth received physical exams for school and sports requirements through Your Priority Healthcare and UC Health.

At an estimated \$25 co-pay per visit, this resulted in a cost savings of \$5,125 for families.



Birth Certificates Provided

A total of 1,205 birth certificates were issued to residents at no cost. With a standard value of \$25 per certificate, this amounts to a total savings of \$30,125.

Professional services are donated by our partners.



167 Hosts and Providers Fuel the 513Relief Bus

Abundant Life Faith Fellowship

Addiction Services Council

Allen Temple

Alzheimer's Association

AmeriCorps Seniors

AmeriHealth Caritas Ohio

Board of Elections

Bond Hill Community Center

Buckeye Health Plan

Cancer Justice Network

Cancer Support Community

Career Navigator

Careforth

CareSource

Catholic Charities of Southwest Ohio

Center for Closing the Health Gap

Cheviot Library

Children's Law Center

Church of Christ at Kennedy Heights

Cincinnati & Hamilton County Public Library

Cincinnati Assoc. for Blind & Visually Impaired

Cincinnati Health Department

Cincinnati Recreation Commission

Cincinnati WIC

CincySmiles Foundation

CINFAB, LLC

City Gospel Mission

CityLink Center

Clippard Family YMCA

CMHA

College Hill Recreation Center

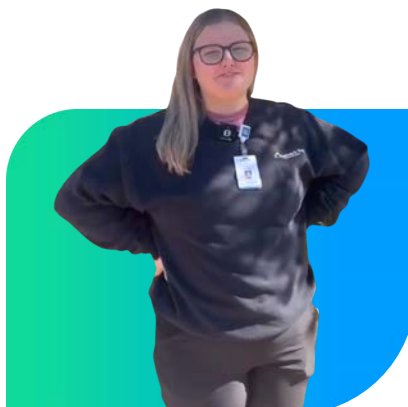
Communities United for Action

Community Action Agency

Corinthian Baptist Church

Council on Aging

Cradle Cincinnati Connections



Dr. Kellee Haslon, Your Priority Healthcare

Eastern Personnel Services, Inc.

Easterseals Redwood

Equitas Health

ETAC Lighthouse Ministries

Evanston Recreation Center

Evergreen Mentorship

Exclusive Services

Fifth Third eBus

First Baptist Church West College Hill

First Step Home

Food for the Soul

Forest Park Barber School

Freestore Foodbank

Gamble-Nippert YMCA

Greater Cincinnati Behavioral Health Services

Green Township Library

Greater Bethlehem Temple Church of Apostolic Faith

Hamilton County Clerk of Courts

Hamilton County Developmental Disabilities Services

Hamilton County Educational Service Center

Hamilton County Economic Inclusion & Equity

Hamilton County Emergency Management

Hamilton County Fairgrounds

Hamilton County Health Department

Hamilton County Help Center

Hamilton County Human Resources

Hamilton County Inspire Program

Hamilton County JFS Human Resources

Hamilton County Job and Family Services

Hamilton County Justice Center

Hamilton County Juvenile Court

Hamilton County Office of Reentry

Hamilton County Office of Small Business

Hamilton County Office of Youth

Hamilton County Public Defender





continued ...

167 Hosts & Providers

Harbor
Hartwell Elementary School
Healing Touch Center of Cincinnati
Healthy Moms and Babies
Hirsch Recreation Center
Humana Healthy Horizons
I Dream Academy
IDEA Cincinnati
Impact Church
Independence Alliance
Jerriel Missionary Baptist
Joseph House
KidsThrive
Kroger
Last Mile Food Rescue
Learning Grove
Legal Aid Society of Southwest Ohio
Lighthouse Youth & Family Services
M. E. Lyons YMCA
Madisonville Library
Mercy Health
Metropolitan Sewer District of Greater Cincinnati
MiamiTown Church of Christ
Miracle Ear
Monfort Heights Library
NAACP
Noir Bella Braiding Co.
North College Hill Senior Center
Norwood Health Department
Ohio Valley Goodwill Industries
OhioMeansJobs
Opportunities for Ohioans with Disabilities
Oxford House
Peace Baptist Church
Peachtree Advocacy
People Working Cooperatively
Pink Ribbon Good
Pivot 360 Care Center
Planned Parenthood
Powel Crosley, Jr. YMCA
Prestigious Healthcare Integrated Services



Primary Care Solutions
Pro Seniors
Pure and Simple Fitness
Queen City Bike
Saint Peter & Saint Paul UCC
Santa Maria Community Services+A33
Saylor Park Recreation Center
SORTA-Metro
Springdale Community Center
St Vincent dePaul
St. Monica's Center
Stand Up Wireless
Sunrise Treatment Center
T.O.P Marketing
Talbert House
The Crossroads Center
The Healthcare Connection
Transitional Housing Program
Trinity Debt Management
UC Cancer Center
UC College of Medicine
UC Health
UC Health Mobile Crisis Center
United Way
University of Cincinnati Cancer Center
Urban League
Valley Interfaith Community Resource Center
Vantage Aging
Veteran's Administration
Village of Golf Manor
Village of Roll Hill
Village of Silverton
Volunteers of America
Voteriders
Walnut Hills Library
Washington Park
WCMC
Winton Hills Recreation Center
Woodlawn Recreation Center
Woodward High School
Word of Deliverance Church

513 Day 2024 Partner Awards



The 513 Day celebration on May 13 recognized some of the most passionate supporters of the 513Relief Bus and its mission to get needed, available resources to the community. Awards were given to Providers, Hosts and outstanding individuals who represented the county's values of Caring, Commitment and Enhancement.

2024 Winners

CARING

Provider

Kellee Haslon APRN-CNP

Host

YMCA of Greater Cincinnati

COMMITMENT

Provider

Talbert House

Host

Cincinnati & Hamilton County
Public Library

ENHANCEMENT

Provider

Hamilton County Job & Family Services

Host

Arithia Rinfrow,
St. Monica Community Center

CARING

Kellee Haslon



YMCA



COMMITMENT

Talbert House



CHCPL



ENHANCEMENT

JFS



Arithia Rinfrow

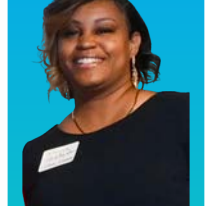


INDIVIDUAL

J. Hice



L. Chichester



M. Watson



INDIVIDUAL RECOGNITION

Jeff Hice, Talbert House

LaTonya Chichester, Urban League

Marshay Watson, Council on Aging

Sneak Peek Inside!



Commissioner Reece checks out the driver's seat



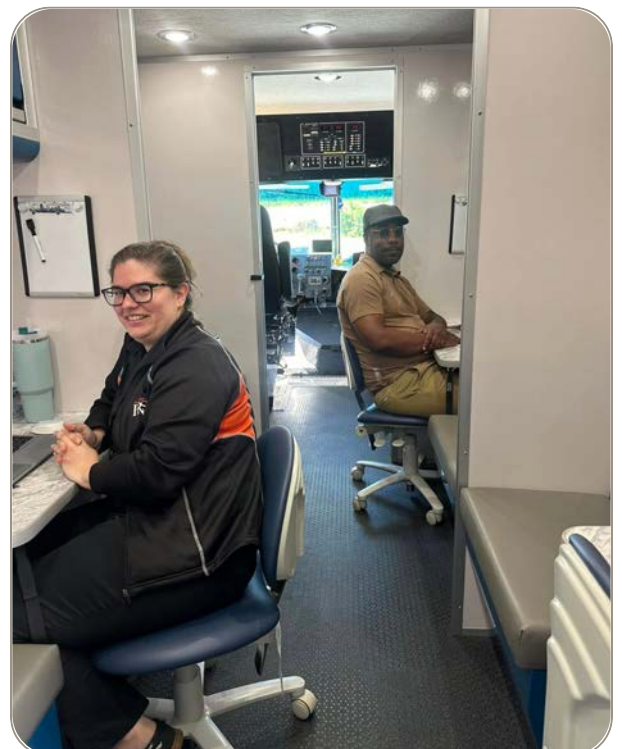
Medical screening set up



Partners collaborate on the bus



Handicapped accessible lift



Workstation and interview space

A New Look



Bussin'

Hamilton County redesigned its brand, modernizing logos, signage and department identities. The 513Relief Bus was not left behind.



The bus was wrapped in a fresh, protective covering - its design brought up to date with an appealing look. Its artistic skyline brings even more energy to this on-the-go community resource.



**Hamilton County
513Relief Bus**



513Relief Bus Team



Travina Adams

Social Program Administrator
513Relief Program Manager



Scott Wilson

Bus Driver, Vehicle Manager and
On-Site Support



Arleen Dorville

513Relief Bus Coordinator





Thank You
to our Hosts & Providers.

**Together, we serve the
community through The
513Relief Bus.**

Interested in joining us?

Be a service provider or site host.

Contact us: 513ReliefBus@hamiltoncountyohio.gov





Hamilton County 513Relief Bus



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#513Relief