



Hamilton County 513Relief Bus



2025 Annual Report



The Hamilton County 513Relief Bus is a mobile hub bringing no-cost health screenings, social services, and economic relief directly to communities across Hamilton County.

Funded by Hamilton County Commissioners, the 513Relief Bus provides resources directly to residents using a community-based approach.

The bus is a mobile medical and social services bus. It is equipped with the technology to provide an array of services from healthcare to enrolling in relief programs for Hamilton County residents.

- The 513Relief Bus delivers no-cost resources that provide stability.
- The 513Relief Bus connects residents to resources and services in a way that's never been done before.
- The 513Relief Bus removes barriers such as access, transportation, and technology.



FOUNDER'S STATEMENT

Commissioner Alicia Reece



A NATIONAL MODEL

More Than A Bus — It's Hamilton County on Wheels, Delivering Free Services, Saving Taxpayers Money, and Changing Lives

As Hamilton County Commissioner and founder of the 513Relief Bus, I am honored to celebrate five years of transformative service, innovation, and impact across our community. Since its launch, the 513Relief Bus has made more than 300 stops throughout Hamilton County, delivering over 60,000 services to thousands of residents across our urban core, suburban neighborhoods, and surrounding municipalities. What began as a bold vision has grown into an award-winning national model for direct service delivery—bringing economic opportunity, social services, healthcare access, and life-changing support directly to our residents.

Inspired by Hampton University's One Stop Mobile Bus and accelerated by the urgent needs exposed during the COVID-19 pandemic, the 513Relief Bus has become "Hamilton County on Wheels," redefining how government serves its people. With a mobile health clinic in the back and social, economic, and support services in the front, this initiative has created a new standard for equitable, accessible, community-centered service delivery.

In March 2021, I led the launch of the 513Relief Bus through a strategic \$5 million investment from Hamilton County's American Rescue Plan funding. With the support of my colleagues, this mobile unit was designed to deliver immediate, on-site assistance for healthcare, housing, food security, workforce development, emergency support, and more.

By January 2023, we expanded this vision with the launch of a dedicated 513Relief Bus at Corinthian Baptist Church in partnership with UC Health. Together, we have provided free health screenings, biometric testing, childcare assistance, job readiness services, and critical financial relief directly in neighborhoods. Through these efforts, residents have accessed more than \$110 million in property tax and rental assistance, along with over \$2 million in utility support for seniors.

Today, with more than 212 community partners—including Talbert House, Humana, the Urban League, and many others—serving over 30 ZIP codes and making more than 300 stops countywide, the 513Relief Bus stands as a powerful example of what's possible when government meets people where they are. In addition to our regular weekly calendar, we have hosted more than eight large-scale community events, expanding access to resources, creating new opportunities, and delivering meaningful impact across the community.

This success would not be possible without our dedicated 513Relief team, host sites, community partners, volunteers, and residents. Because of your commitment, Hamilton County is stronger, healthier, and more resilient than ever before.



SERVICES PROVIDED

61,875

TOTAL SERVICES
SINCE 2021

TOTAL BUS STOPS

300

TOTAL STOPS SINCE 2021

The 513Relief Bus
brought vital
resources to the
community
helping families
survive and thrive.

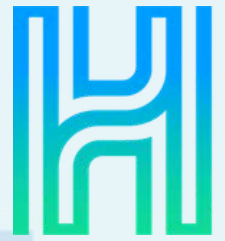
*Following COVID, when it was
needed the most, Hamilton
County distributed over*

\$110 million

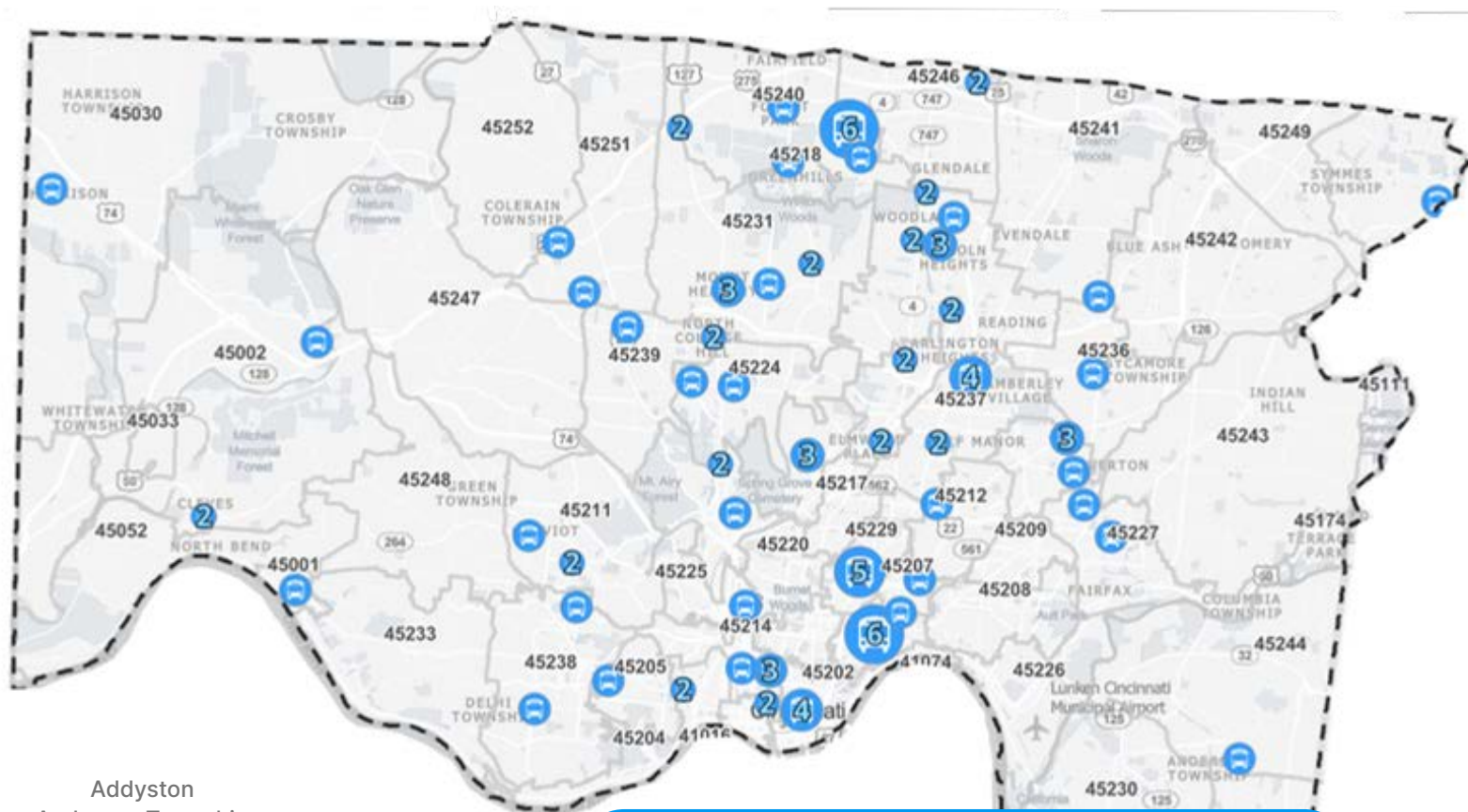
IN RENT RELIEF, MORTGAGE
ASSISTANCE, PROPERTY TAX HELP,
AND SENIOR UTILITY FUNDING.

Geographical Data

2025 Totals



100 STOPS in 30 ZIP CODES



Addyston
Anderson Township
Avondale
Bond Hill
Camp Washington
Carthage
Cheviot
Cincinnati
Clifton
Clifton Heights
Colerain Township
College Hill
Corryville
Covedale
Deer Park
Delhi
Delhi Township
Downtown
East Price Hill
East Walnut Hills
East Westwood
Elmwood Place

Evanston
Fairfax
Finneytown
Forest Park
Golf Manor
Green Township
Groesbeck
Hartwell
Hyde Park
Kennedy Heights
Lincoln Heights
Loveland
Lower Price Hill
Lytle Park
Madisonville
Mariemont
Miami Township
Millvale

Monfort Heights
Mount Adams
Mount Auburn
Mount Healthy
Mount Lookout
Mount Washington
North College Hill
North Fairmount
Northbrook
Northside
Norwood
Oakley
Over-the-Rhine
Paddock Hills

Pendleton
Pleasant Ridge
Pleasant Run
Pleasant Run Farm
Queensgate
Reading
Riverside
Roselawn
Saylor Park
Sharonville
Silverton
South Fairmount
Spring Grove Village
Springdale

Springfield Township
St. Bernard
Sycamore Township
University Heights
Walnut Hills
West End
West Price Hill
Westwood
White Oak
Winton Hills
Winton Place
Woodlawn
Wyoming

**Communities in zip codes
visited in 2025**

Over 28,000 services provided in 2025

Services Provided

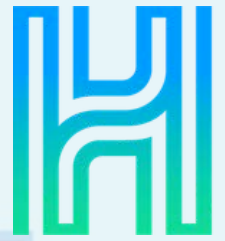


Wide Range of Services Provided in 2025

Anxiety and Substance Use Screenings	Mock interviews
Autism Assistance	Older Adults and Caregivers
Birth Certificates	One-on-One Financial Coaching
Budgeting	Peer Support Services
Cancer Screenings	Physical Health Education
Cash Assistance (OWF & TANF)	Property Tax
Child Care	Reentry
Child Support	Resume writing
Credit Report Review	Senior Services
Debt Counseling	Small Business
Debt Management Plan	SNAP
Dementia Screenings	Specialized Employment Opportunities
Dental	Student Loan Counseling
Depression	Substance Abuse
Developmental Disability	Substance Use Assessments
Down Syndrome Network and Support	Transportation to Treatment Services
Expungement	Veterans Services
Expungement Services	Vision
Financial Counseling	Workforce Development
Financial Literacy	Youth Employment Engagement
First Time Homebuyer Counseling	Youth Employment Program
Food Assistance	Youth Housing
Housing Resources	
Information on legal issues such as evictions	
Job search and employment services	
Job Skills Training	
Job training and career development	
Landlord/tenant dispute	
Literacy	
Medicaid	
Medical Assistance	
Mental Health	
Minority Small Business Development	



Medical Resources



Health: Every Time, Every Stop

Medical Services Provided in 2025

Medical Providers

UC Health
Your Priority Healthcare
Talbert House
TriHealth Mammography
Xavier School of Nursing



Medical Services

General Health Screening
Cancer Screenings
Blood Pressure Screening
Prostate Screening
Hearing Screening
Glucose Monitoring/Screening
Developmental Disability Support
Cholesterol Screening
Dementia Screening
Oxygen Level Screening
Biometric Services
Back to School Physical
Work Permit Physicals
Mammography Screening
Mental Health Screening

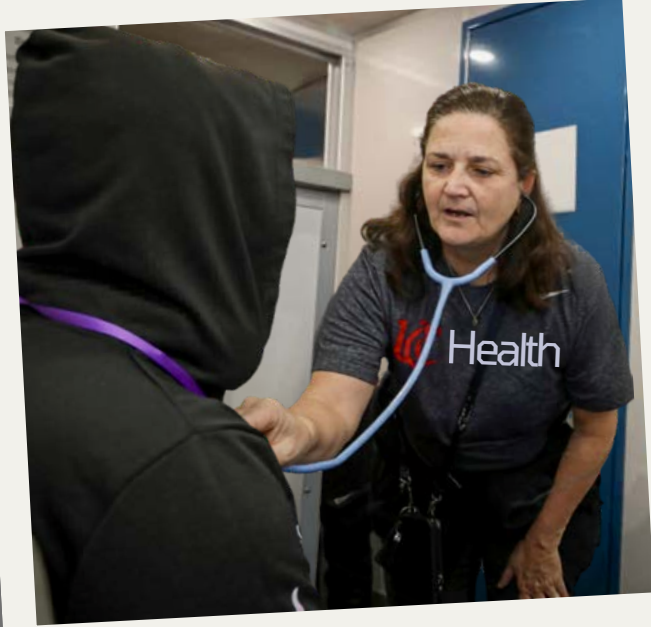


UC Health: A Steady Presence



"The 513Relief Bus aims to overcome three main challenges: access, technology and education. With the bus we can actually help individuals directly."

Valeria Alvarez, DNP, RN
RN Care Coordinator, 513Relief Bus



UC Health provided services to 26 unique zip codes and 37 neighborhoods on board the 513Relief Bus! UC Health provided services at 66% of all 513Relief stops.

1,847 screenings

- Blood Pressure = 1080
- Cholesterol = 273
- Glucose = 494

Served

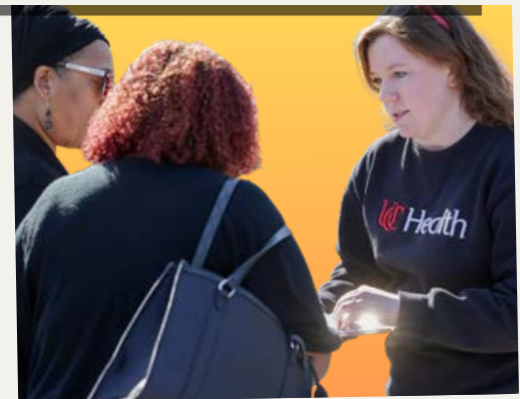
- 26 Zip Codes
- 37 Neighborhoods

5 UC Health Days

- 39 Atrial Fibrillation screenings
- 7 eligible for AF referral
- 2 referrals went to electrophysiology clinic

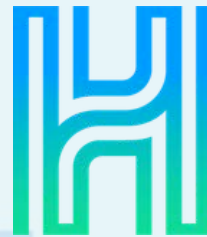


The UC Family Partnerships include: UC Cancer Center, UC Mobile Crisis Team, UC Early Intervention Program, UC Trauma Team, UC Clinical Research, UC Stroke Team, UC Population/Community Health Team, UC C4Health, Community Engagement Core & UC College of Nursing



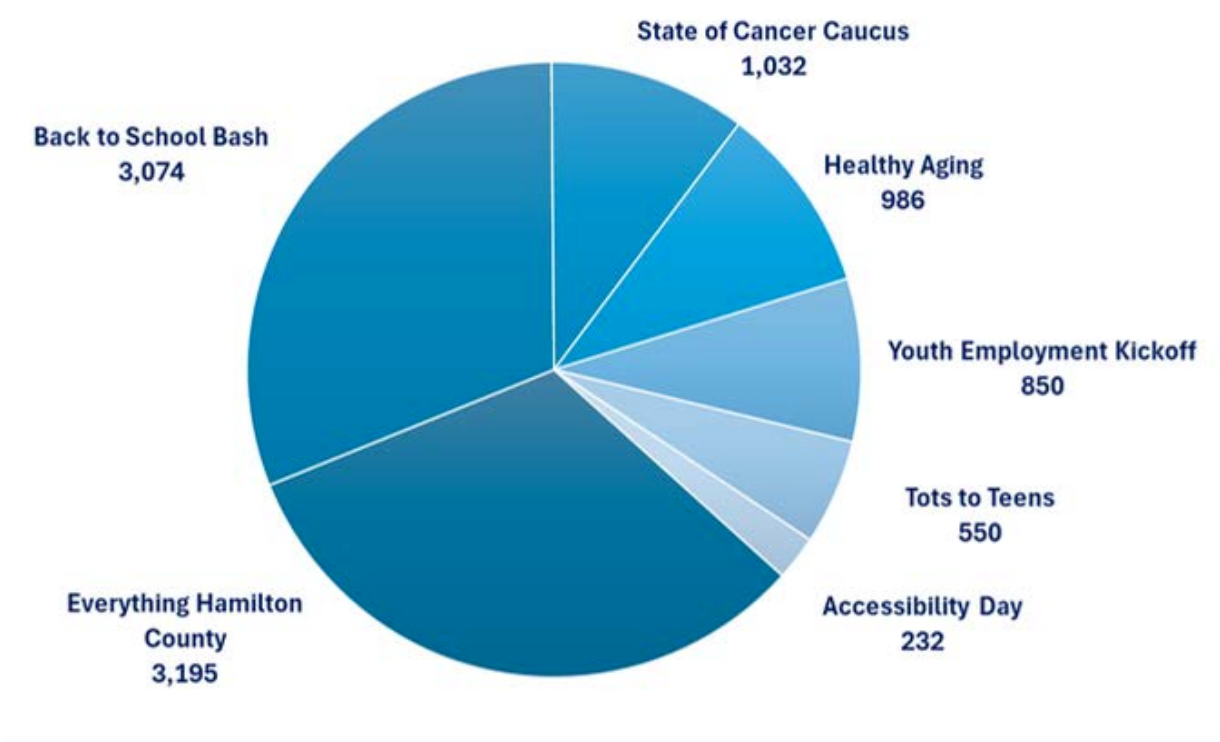
Completed 5 UC Health Days focusing on cardiovascular health. Served 60 individuals and provided 39 atrial fibrillation (AF) screenings; 7 were found eligible for an AF referral. 2 official referrals were sent to their electrophysiology (EP) clinic.

2025 Marquee Events



Marquee Events are bigger than regular 513Relief Bus Stops. These are centered around a specific theme and feature an expanded lineup of providers aligned with that focus. Marquee events have activities to connect residents effectively with available resources.

Services Provided at Marquee Events



EVERYTHING
HAMILTON COUNTY

3,195 services

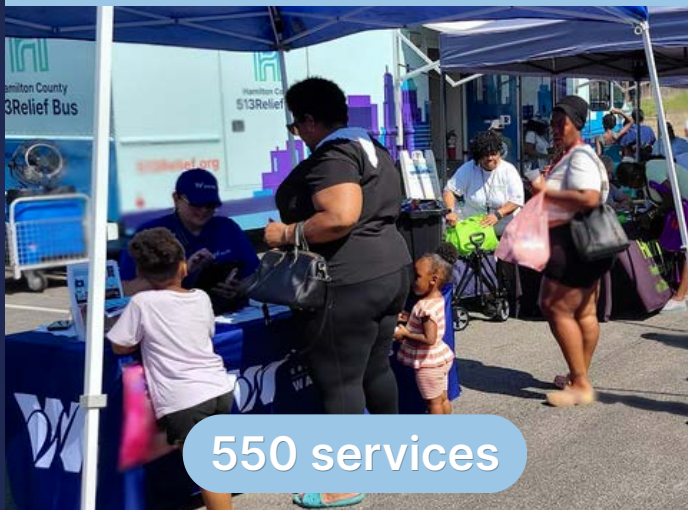
ACCESSIBILITY DAY

232 services

2025 Marquee Events



TOTS TO TEENS



550 services

HEALTHY AGING



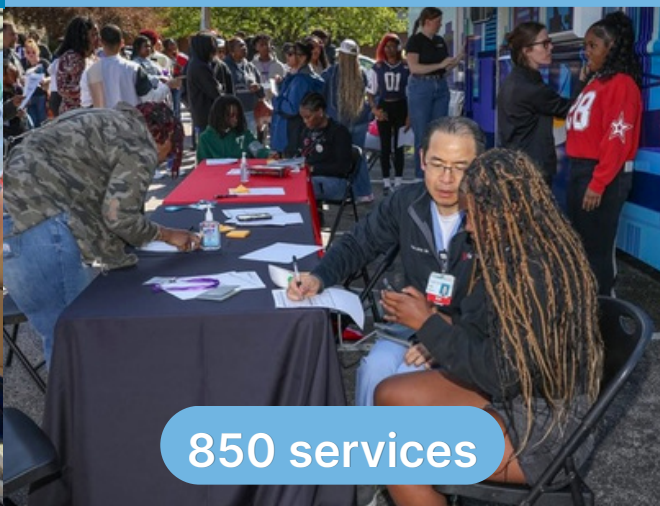
986 services

BACK TO SCHOOL



3,074 services

YOUTH EMPLOYMENT



850 services

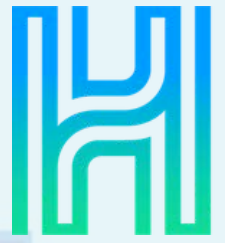
STATE OF CANCER CAUCUS



1,032 services

Food Emergency

SNAP Emergency Response



During November 2025, the Hamilton County 513Relief Bus mobilized across the county to provide emergency food assistance in direct response to the federal freeze on SNAP benefits. With thousands of households experiencing sudden food insecurity, the 513Relief Bus partnered with nine community food pantries, churches, and neighborhood organizations to ensure residents had access to nutritious food and critical resources. In addition to pantry distributions, some partner sites offered gift cards, specialty senior food boxes, hot meals and pre prepared frozen meals to support families.

The 513Relief Bus continued to provide wrap-around services, including, but not limited to:

- Medical services
- Mental health services
- JFS services (Medicaid, SNAP, Unclaimed Funds Assistance)
- Birth certificates and public health documentation
- Resource navigation and Warm Referrals

These services ensured the community received comprehensive support, addressing both immediate and long-term needs.



Pantry Partners

Agape Love Ministries

Bethel Baptist

Food for the Soul/Winton Hills Community Center

Grace AME

Greater New Hope

Lighthouse Ministries

Love in Action /North College Hill Senior Center

White Water Church

Word of Deliverance Church

Food Emergency



SNAP Emergency Response (continued)

The Challenge

- Federal SNAP freeze triggered sudden food insecurity
- Thousands of households impacted across the county

513Relief Impact

- **9** community sites activated
- **1,200+** families served
- **33,000+** residents supported

Our Response

Deployed the 513Relief Bus countywide

Partnered with 9 trusted community sites (churches, pantries, community centers)

Delivered food + wraparound services in each stop



Support Delivered

- Fresh food, pantry staples, and prepared meals
- Gift cards for families facing income loss
- Senior food boxes & extended hours for working families
- On-site access to healthcare and benefits

Collaboration in Action

- Local churches & food pantries
- Community centers & city leaders
- Freestore Foodbank & volunteers
- Flexible, neighborhood-based approach ensured access where it was needed most

Community Cost Savings



Saving Families Money

513Relief Bus Medical Snapshot



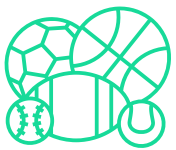
Adult Physicals

\$96,040 savings to residents



Biometric Screenings

\$88,760 savings to residents



Youth Sports/School Physicals

\$7,280 savings to residents



Birth Certificates Provided

A total of 1,615 birth certificates were issued to residents at no cost.

\$35,530 savings to residents



Professional services are donated by our partners.



212 Hosts & Providers

Making a Difference with the 513Relief Bus

New Providers

- Goodwill Employment Services
- Cincinnati Works
- Hamilton County Office of Family Voice
- Su Casa, Miracle Ear
- Pets in Need
- Closing the Health Gap
- Healthy Moms and Babies
- Hearing Speech and Deaf Center
- Greater Cincinnati Water Works
- Immigration and Refugee Law
- 4CforChildren
- Village of Addyston



New Locations

- Children's Hospital
- Whitewater Crossing
- Love in Action
- Agape Love Ministries
- Willows Park Apartments
- Bethlehem Temple
- Walnut Hills Baptist Church
- Hartwell Recreation Center
- Higher Ground Ministries
- Mt. Healthy Family Practice
- Legacy Pointe Church
- St. Peter and Saint Paul (Be Blessed Ministries)
- O'Dell Owens Center for Learning
- Avondale Town Center
- The Aronoff Center
- Shiloh UMC
- North College Hill Middle School
- Church of Christ Kennedy Heights
- Village of Elmwood
- Douglas Elementary
- Geier Apartments
- United Church of Christ
- Cain Ministries
- The Evanston Apartments
- Word of Deliverance
- Lincoln Heights Missionary Baptist
- Grace AME Church
- ETAC Lighthouse Ministries
- Bethel Baptist



212 Hosts & Providers

4C for Children	Crossroads Center
1N5	Down Syndrome Association of Greater Cincinnati
Addiction Services Council	Eastern Personnel Services, Inc.
Agape Love Ministries	Easterseals Redwood
AHAVA	Equitas Health
Alzheimer's Association	Evergreen Mentorship
AmeriCorps Seniors	Exclusive Services
AmeriHealth Caritas Ohio	First Step Home
Anthem	Freestore Foodbank
Assess Adult Day Center / Affinity Healthcare Solutions	GCBHS (Greater Cincinnati Behavioral Health Services)
AutoZone	Glenwood Behavioral Health Hospital
Barber (unspecified)	Goodwill / Ohio Valley Goodwill
Beech Acres Parenting Center	Greater Cincinnati Water Works
Black Art Speaks	Great Oaks Career Campuses
BloomStat Foundation	Habitat for Humanity of Greater Cincinnati
Breastfeeding Outreach for Our Beautiful Sisters	Hamilton County (General)
Brown Hands Literacy	Hamilton County Board of Elections
Buckeye Health Plan	Hamilton County Clerk of Courts Help Center
Butler County Family & Children First Council	Hamilton County Developmental Disabilities Services
Butler County Job and Family Services	Hamilton County Educational Service Center
Cancer Justice Network	Hamilton County EMHSA
CareSource	Hamilton County Job and Family Services (HCJFS)
Careforth	Hamilton County Office of Family Voice
Catholic Charities Southwestern Ohio	Hamilton County Office of Reentry
Center for Closing the Health Gap	Hamilton County Office of Youth
Children's Law Center	Hamilton County Public Defender
Cincy Smiles Foundation	Hamilton County Public Health
Cincinnati & Hamilton County Community Action Agency	Hamilton County Recorder's Office
Cincinnati & Hamilton County Public Library	Hamilton County Treasurer
Cincinnati Association for the Blind & Visually Impaired (CABVI)	Hamilton County WIC Program
Cincinnati Children's Hospital Medical Center (CCHMC)	Harbor
Cincinnati Health Department	Healing Touch Center of Cincinnati
Cincinnati Metro (SORTA)	Hearing Speech & Deaf Center of Greater Cincinnati
Cincinnati Tennis Foundation	Help A Veteran Everywhere
Cincinnati Works	Home Helpers Home Care
City Gospel Mission	Housing Opportunities Made Equal (HOME)
CityLink Center	Humana
Closing the Health Gap	Humana Healthy Horizons in Ohio
Code for Kids / WCMC	IDEA Public Schools / IDEA Cincinnati
Communities United for Action (CUFA)	I Dream Academy
Council on Aging	Independence Alliance
Cradle Cincinnati Connections	KAV Health Group / Izzy's House



continued ...

212 Hosts & Providers

Kids Thrive
King Me Water
Kroger / Kroger Health
LADD
Last Mile Food Rescue
Legal Aid Society of Greater Cincinnati / Southwest Ohio
Lighthouse Youth & Family Services
Metropolitan Sewer District of Greater Cincinnati (MSDGC)
Mercy Health
Miracle-Ear
Mt. Healthy Family Practice
NAACP
Noir Bella Braiding Co.
OhioMeansJobs
Opportunities for Ohioans with Disabilities
Oxford House
PanCAN (Pancreatic Cancer Action Network)
Patrick Staffing
Peach Tree Advocacy
People Working Cooperatively
Pets in Need of Greater Cincinnati
Primary Care Solutions
Pro Seniors
Queen City Bike
Renaissance Healthcare
Social Security Administration (SSA)
Stand Up Wireless

St. Vincent de Paul
Sunrise Treatment Center
Talbert House
The Healthcare Connection
The LIT Movement
Tri-State One Stop Shop & Financial Services
UC Health
UC Health Cancer Center
UC Health Mobile Crisis Team
UC Health Hoxworth Med/Peds Clinic
UC Osher Center for Integrative Health
University of Cincinnati
University of Cincinnati College of Medicine
University of Cincinnati Medical Center
Urban League of Greater Southwestern Ohio
UMADAOP of Cincinnati
United Way of Greater Cincinnati
Valley Interfaith Community Resource Center
Vantage Aging
Veterans Service Commission of Hamilton County
Voteriders
WeTHRIVE! (Hamilton County Public Health)
Whitewater Crossing Christian Church
Word of Deliverance Church
Xcellence Ignited / Be Gentle With My Mental
YMCA

Thank You

to our Hosts & Providers.

Interested in joining us?

Be a service provider or site host.

Contact us: 513ReliefBus@hamiltoncountyohio.gov



Media

Reaching the community is an ongoing priority.

Instagram



ACCOUNTS REACHED

Feb-April: **10.8K**

May-July: **13.7K**

Aug-Nov: **20.6K**

ACCOUNTS ENGAGED

Feb-April: **391**

May-July: **626**

Aug-Sep: **708**

Oct-Nov: 1,061 Content Interactions*

FOLLOWERS

Feb-April: **1,379**

May-July: **1,598**

Aug-Nov: **1,796**

Facebook



ACCOUNTS REACHED

Feb-April: **38.8K**

May-July: **48.5K**

Aug-Nov: **45.6K**

CONTENT INTERACTIONS

Feb-April: **1,179**

May-July: **2,192**

Aug-Nov: **4,136**

FOLLOWERS

Feb-April: **526**

May-July: **782**

Aug-Nov: **1,036**

youtube



1.5K

Total Views

19.1

Hours of Watch Time

NextDoor



4,269

Accounts Reached

20

Accounts Engaged

Traditional Media

561

Total Mentions
(TV, Radio, Web)

\$197,294.33

Total Calculated Ad Value

6,890,202

Total TV/Radio Audience

\$591,882.99

Total Calculated Publicity
Value



513 Day Awards 2025



The 513 Day celebration on May 13 recognized some of the most passionate supporters of the 513Relief Bus and its mission to deliver needed, available resources to the community. Awards were given to Providers, Hosts and outstanding individuals who represented the county's values of Caring, Commitment and Enhancement.

Awards



Founder's Award
Dr. Michelle Penn-Marshall
VP for Research & Innovation,
Texas Southern University.

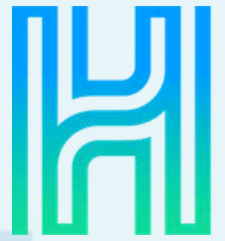
Dr. Penn-Marshall provided invaluable information and encouragement when Commissioner Reece initiated the 513Relief Bus in Hamilton County.



Extra Mile Award
Najee Leary (Hamilton County Job & Family Services), Tim Dingler on behalf of **Sarah Gray** (Office of Youth) and **Heidi Heming** (UC Health)

513 Day Awards

continued



Commissioner Alicia Reece announces the **Founder's Award**.



Commitment Award: UC Health (Provider) and Metropolitan Housing Authority (Host).



Enhancement Award: The Help Squad's Pivot 360 Care Center located at Northwest Community Church (Host)



Enhancement Award: Food for the Soul (Provider)



Caring Award: Hamilton County Department of Disabilities (Host)



Caring Award: Hamilton County Public Health (Provider)

513Relief Bus Team



Travina Adams

513Relief Senior Social Program
Administrator

Scott Wilson

Bus Driver, Vehicle Manager and
On-Site Support

Arleen Dorville

513Relief Program Coordinator

Hamilton County Board of Commissioners

The 513Relief Bus is a program of the Board of County Commissioners



**Stephanie Summerow
Dumas**
President

Alicia Reece
Vice President
Founder

Denise Driehaus
Commissioner





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#513Relief